

ELECTROMAGNETIC FIELDS (EMF) POLICY

Telekom Albania

Version 1.0



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1 SCOPE

The scope of the Electromagnetic Fields Policy is to describe the company's and OTE GROUP's voluntary and firm commitment in protecting the public through activities which endorse transparency, information, participation and promotion of science.

2 AREA OF APPLICATION

This policy applies to the entire company.

3 ACCESS RIGHTS

Public.

4 DESCRIPTION

Telekom Albania, as part of the OTE Group recognizes the genuine public interest in the mobile communication technology both regarding handsets and base stations. With a sense of responsibility for its millions of customers, as well as for those interested parties which show a special interest due to having a base station in their neighborhood, the OTE Group handles participation of the public, environmental issues and customer needs in an open, constructive and honest manner.

At the same time and in cooperation with state authorities and the scientific society, OTE Group encourages independent scientific studies in health research.

In order to address public interest and to ensure transparency, openness and constructive cooperation on EMF related issues, Telekom Albania part of the OTE Group is committed to observe the following ten principles:

4.1 Transparency

- a. Telekom Albania has established internal responsibilities and flows of activities to handle any complaints and enquiries on technology, health and other related issues.
- b. Telekom Albania, being aware of public interest in mobile communications supports the establishment of a National Database on locations with EMF emission.
- c. All of Telekom Albania base stations comply with the national safe exposure guidelines as well as with guidelines of the International Commission on Non-Ionizing Radiation Protection (ICNIRP). In order to improve transparency, Telekom Albania is willing to provide for each base station and to any interested party the necessary data showing compliance with safe exposure guidelines.

4.2 Information

- a. Telekom Albania is striving for cooperation with all stakeholders in order to inform the public. Also, we encourage local authorities to cooperate with the mobile industry and to set up their own information programs in order to inform the public.
- b. Telekom Albania provides its customers with manufacturers' information on Specific Absorption Rate (SAR) values for handsets on sale, through its website and shops.

4.3 Participation

- a. Telekom Albania co-operates with local authorities in dealing with enquiries from their citizens in relation to network development, where possible. In order to facilitate local authorities in their efforts, Telekom Albania offers relevant information on its base stations as well as on safeguarding the public health.
- b. Telekom Albania aspires to a co-operative relationship with local authorities. It is our objective to find agreement with local authorities on the siting of base stations, wherever possible.
- c. Telekom Albania aims at minimizing visual impact of its base stations as well as impact of the whole network on the environment.

4.4 Promotion of Science

- a. At Telekom Albania we fully support improvement of scientific knowledge regarding any public health impacts through EMF.
- b. Telekom Albania strongly believes that limit values for safe EMF exposure must be based on substantiated research and kept under constant review. Also, Telekom Albania continuously evaluates scientific data by itself.

5 DEFINITIONS/ABBREVIATIONS

| Word/ Phrase / Abbreviation | Definition |
|------------------------------------|---|
| EMF | Electromagnetic Field |
| SAR | Specific Absorption Rate |
| ICNIRP | International Commission on Non-Ionizing Radiation Protection |
